

ARR®

ANATOMICALLY CORRECT
HORSEMANSHIP

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GENERAL CONDITIONS

Booking of the therapy

The costs for training or clinics at the ARR Center are due before the beginning of the training or the clinic. The registration of the payment on our account will be confirmed upon reception. The enrolment is now binding. All additional expenses that occurred during the stay at the ARR Center must be completely covered before the horse leaves the premises after the training stay. Modifications such as re-scheduling or cancellation of the stay need to be done by written communication. A phone call alone is not sufficient. For this purpose, please use the following e-mail address: info@arr.de.

Cancellation fees

If a cancellation is unavoidable, the following fees incur irrespective of the reason of the cancellation:

- cancellations made up to 4 weeks before the beginning of the stay:
10 % of the training or clinic costs
- cancellations made 4–1 week before the beginning of the stay:
50 % of the training or clinic costs
- cancellations made during 7 days before the beginning of the stay:
the integral training or clinic costs

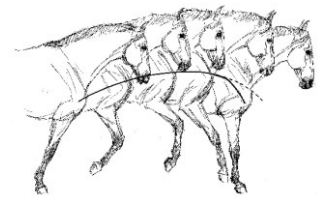
Cancellation fees are waived if the enrolled person can bring about a replacement participant.

Transport

Please tell us early how your horse will be transported to our premises, i.e. if you drive yourself or if a transport company will deliver your horse. Give us the approximate arrival time 1 or 2 working days in advance. Please instruct your driver to give us a time frame for the arrival. On Mondays, arrivals are not possible.

Veterinary Documents

For the entry into and the departure from Germany, clients from countries such as Denmark, Austria or Switzerland need a health certificate issued by the competent official veterinarian. The costs for this document issued before the departure of the horse from our premises are charged to us and will be transferred to you.



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TRAINING CONDITIONS

The particular status of the ARR Center requires special attention to the needs of horses and humans. Tolerance and acceptance towards our guests and their horses are an absolute imperative on our premises.

1. The horses is **free from contagious diseases** (mycosis, cough, cold etc.) and comes from a disease-free stable.
2. The horse is vaccinated against **tetanus**.
3. The horse has a valid **passport** which must be deposited at the ARR Center during the period of stay of the horse.
4. By signing the training contract, the horse owner authorizes the ARR Center upon **suspicion of disease of the horse** to arrange for a blood count (complete blood count) and faecal analysis and in the event of disease or colic to consult a veterinarian without prior consultation of the horse owner.
5. The costs for consultation and treatment as well as for trimming or shoeing are charged to the horse owner.
6. Every horse has to be covered by **valid civil liability insurance** that must be produced on request.
7. **Lead, halter, grooming supplies, cooler rug, turnout blanket and protection boots/wraps** have to be brought along. All equipment must be labelled with the horse's name.
8. The ARR Center assumes **no liability for loss or damage of objects**, rugs and other equipment.
9. For insurance reasons **riding helmets** must be worn during riding lessons.
10. During riding lessons appropriate general **riding cloth** must be worn.
11. The horse owner accepts the **General Terms** and agrees to them.